Domain Name System (DNS)

Session-1: Fundamentals

Ayitey Bulley abulley@ghana.com

Computers use IP addresses. Why do we need names?

- · Names are easier for people to remember
- Computers may be moved between networks, in which case their IP address will change.

The old solution: HOSTS.TXT

 A centrally-maintained file, distributed to all hosts on the Internet

 SPARKY
 128.4.13.9

 UCB-MAILGATE
 4.98.133.7

 FTPHOST
 200.10.194.33

... etc

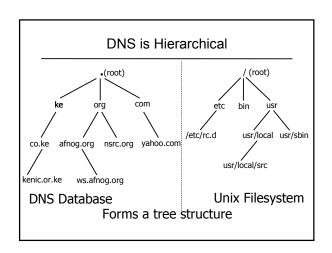
- This feature still exists:
 - /etc/hosts (UNIX)
 - c:\windows\hosts

hosts.txt does not scale

- **X** Huge file (traffic and load)
- X Name collisions (name uniqueness)
- **X** Consistency
- X Always out of date
- X Single point of Administration
- X Did not scale well

The Domain Name System was born

- DNS is a distributed database for holding name to IP address (and other) information
- · Distributed:
 - Shares the Administration
 - Shares the Load
- Robustness and improved performance achieved through
 - replication
 - and caching
- · Employs a client-server architecture
- A critical piece of the Internet's infrastructure



DNS is Hierarchical (contd.)

- Globally unique names
- Administered in zones (parts of the tree)
- You can give away ("delegate") control of part of the tree underneath you
- Example:
 - afnog.org on one set of nameservers
 - ws.afnog.org on a different set
 - e1.ws.afnog.org on another set

Domain Names are (almost) unlimited

- Max 255 characters total length
- Max 63 characters in each part
 - RFC 1034, RFC 1035
- If a domain name is being used as a host name, you should abide by some restrictions
 - _ RFC 952 (old!)
 - a-z 0-9 and minus (-) only
 - No underscores (_)

Using the DNS

- A Domain Name (like www.ws.afnog.org) is the KEY to look up information
- The result is one or more RESOURCE RECORDS (RRs)
- There are different RRs for different types of information
- You can ask for the specific type you want, or ask for "any" RRs associated with the domain name

Commonly seen Resource Records (RRs)

- A (address): map hostname to IP address
- PTR (pointer): map IP address to hostname
- MX (mail exchanger): where to deliver mail for user@domain
- CNAME (canonical name): map alternative hostname to real hostname
- TXT (text): any descriptive text
- NS (name server), SOA (start of authority): used for delegation and management of the DNS itself

A Simple Example

• Query: www.afnog.org.

• Query type: A

· Result:

www.afnog.org. 14400 IN A 196.216.2.4

- In this case a single RR is found, but in general, multiple RRs may be returned.
 - (IN is the "class" for INTERNET use of the DNS)

Possible results from a Query

- Positive
 - one or more RRs found
- Negative
 - definitely no RRs match the query
- · Server fail
 - cannot find the answer
- Refused
 - not allowed to query the server

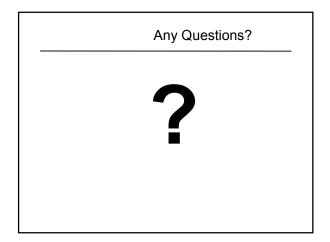
How do you use an IP address as the key for a DNS query

- · Convert the IP address to dotted-quad
- · Reverse the four parts
- Add ".in-addr.arpa." to the end; special domain reserved for this purpose
- e.g. to find name for 193.194.185.15

Domain name: 15.185.194.193.in-addr.arpa. Query Type: PTR

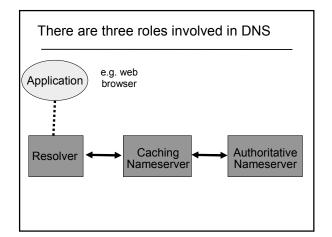
Result: ashanti.qh.com.

Known as a "reverse DNS lookup" (because we are looking up the name for an IP address, rather than the IP address for a name)



DNS is a Client-Server application

- (Of course it runs across a network)
- Requests and responses are normally sent in UDP packets, port 53
- Occasionally uses TCP, port 53
 - for very large requests (larger than 512-bytes) e.g. zone transfer from master to slave or an IPv6 AAAA (quad A) record.



Three roles in DNS

- RESOLVER
 - Takes request from application, formats it into UDP packet, sends to cache
- CACHING NAMESERVER
 - Returns the answer if already known
 - Otherwise searches for an authoritative server which has the information
 - Caches the result for future queries
 - Also known as RECURSIVE nameserver
- AUTHORITATIVE NAMESERVER
 - Contains the actual information put into the DNS by the domain owner

Three roles in DNS

- The SAME protocol is used for resolver <-> cache and cache <-> auth NS communication
- It is possible to configure a single name server as both caching and authoritative
- But it still performs only one role for each incoming query
- Common but NOT RECOMMENDED to configure in this way (we will see why later).

ROLE 1: THE RESOLVER

- A piece of software which formats a DNS request into a UDP packet, sends it to a cache, and decodes the answer
- Usually a shared library (e.g. libresolv.so under Unix) because so many applications need it
- EVERY host needs a resolver e.g. every Windows workstation has one

How does the resolver find a caching nameserver?

- It has to be explicitly configured (statically, or via DHCP etc)
- Must be configured with the IP ADDRESS of a cache (why not name?)
- Good idea to configure more than one cache, in case the first one fails

How do you choose which cache(s) to configure?

- Must have PERMISSION to use it
- $-\ \mbox{e.g.}$ cache at your ISP, or your own
- Prefer a nearby cache
 - Minimises round-trip time and packet loss
 - Can reduce traffic on your external link, since often the cache can answer without contacting other servers
- · Prefer a reliable cache
 - Perhaps your own?

Resolver can be configured with default domain(s)

- If "foo.bar" fails, then retry query as "foo.bar.mydomain.com"
- Can save typing but adds confusion
- May generate extra unnecessary traffic
- · Usually best avoided

Example: Unix resolver configuration

/etc/resolv.conf

search e1.ws.afnog.org nameserver 196.200.219.200 nameserver 196.200.223.1

That's all you need to configure a resolver

Testing DNS

- Just put "www.yahoo.com" in a web browser?
- Why is this not a good test?

Testing DNS with "dig"

- "dig" is a program which just makes DNS queries and displays the results
- Better than "nslookup", "host" because it shows the raw information in full

dig ws.afnog.org.

-- defaults to query type "A"

dig afnog.org. mx

-- specified query type

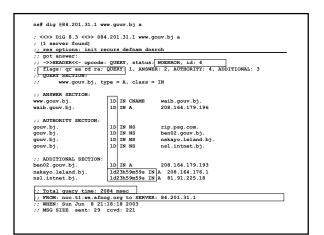
dig @196.200.223.1 afnog.org. mx

-- send to particular cache (overrides
 /etc/resolv.conf)

The trailing dot

dig ws.afnog.org

- .Prevents any default domain being appended
- Get into the habit of using it always when testing DNS
 - only on domain names, not IP addresses or e-mail addresses



Understanding output from dig

- STATUS
 - NOERROR: 0 or more RRs returned
 - NXDOMAIN: non-existent domain
 - SERVFAIL: cache could not locate answer
 - REFUSED: query not available on cache server
- FLAGS
 - AA: Authoritative answer (not from cache)
 - You can ignore the others
 - QR: Query/Response (1 = Response)
 - RD: Recursion Desired
 - RA: Recursion Available
- · ANSWER: number of RRs in answer

Understanding output from dig

- Answer section (RRs requested)
 - Each record has a Time To Live (TTL)
 - Says how long the cache will keep it
- · Authority section
 - Which nameservers are authoritative for this domain
- · Additional section
 - More RRs (typically IP addresses for the authoritative nameservers)
- Total query time
- · Check which server gave the response!
 - If you make a typing error, the query may go to a default server

Practical Exercise

- · Configure Unix resolver
- · Issue DNS queries using 'dig'
- Use tcpdump to show queries being sent to cache