Network Monitoring & Management: Nagios

Network Startup Resource Center www.nsrc.org



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Introduction

- Possibly the most used open source network monitoring software
- Web interface for viewing status, browsing history, scheduling downtime etc
- Sends out alerts via E-mail. Can be configured to use other mechanisms, e.g. SMS



Introduction

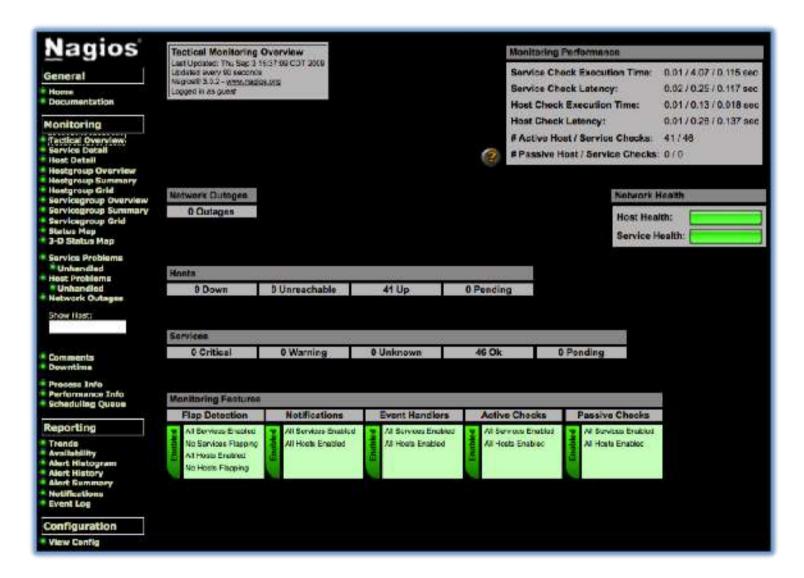
Nagios actively monitors the availability

of Hosts (devices)

and Services



Nagios: General View





Host Detail View

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* Unhandlod Heat Problems	NOCITION	Car	2005-03-00 14:50:01	Set On 10m Side	PIND CX - Packet cas = C%. RTA = 4 12 res
" Unhandled	NDC TLDD	0240-	2005-03-00 14:52:01	Sel 321 Stim KGe.	PING CX - Packet loss = 0% RTA = 2.33 res
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Service Detail View

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Features

Utilizes topology to determine dependencies.

- Differentiates between what is *down* vs. what is *unreachable*. Avoids running unnecessary checks and sending redundant alarms
- Allows you to define how to send notifications based on combinations of:
 - Contacts and lists of contacts
 - Devices and groups of devices
 - Services and groups of services
 - Defined hours by persons or groups.
 - The state of a service.



Plugins

Plugins are used to verify services and devices:

- Nagios architecture is simple enough that writing new plugins is fairly easy in the language of your choice.
- There are *many, many* plugins available (thousands).
 - ✓ http://exchange.nagios.org/
 - http://nagiosplugins.org/





Pre-installed Plugins for Ubuntu

/usr/lib/nagios/plugins

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narces : A la	/usr/lib/nagros/	plugins	5 TOT 126 (52 M 1	28 - Yr	Concernation of the	10		
check ap.	check disk	check hpjd	check jabber	check mysgl	check ntp _ime	check real	check ssh	check wave
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check_dhcp	check_fup	check_tmap	check_mr.g	check_ntp	check_pop	check_snmp	check_ups	
check_dig	check_host	check_ared	check_mrtgtrof	check_ntp_peer	check_procs	check_spep	check_users	
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/etc/nagios-plugins/config

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	dunny.cfg	gomes.cfg		mrtg.cfg		procs.cfg		users.ifg	
disk.ofg Msrc8s1:-\$	flex1s.cfg	hiblq.cta	load.cfg	mysql.cfg	ntp.sfg	radius.cfg	ssh.cfg		



How Checks Work

- Periodically Nagios calls a plugin to test the state of each service. Possible responses are:
 - OK
 - WARNING
 - CRITICAL
 - UNKNOWN
- If a service is not OK it goes into a "soft" error state. After a number of retries (default 3) it goes into a "hard" error state. At that point an alert is sent.
- You can also trigger external event handlers based on these state transitions



How Checks Work (Continued)

Parameters

- Normal checking interval
- Retry interval (i.e. when not OK)
- Maximum number of retries
- Time period for performing checks
- Time period for sending notifications

Scheduling

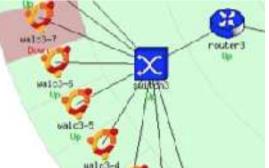
- Nagios spreads its checks throughout the time period to even out the workload
- Web UI shows when next check is scheduled



Hierarchy: The Concept of Parents

Hosts can have parents:

- The parent of a PC connected to a switch would be the switch.
- Allows us to specify the dependencies between devices.
- Avoids sending alarms when parent does not respond.
- A node can have multiple parents (dual homed).



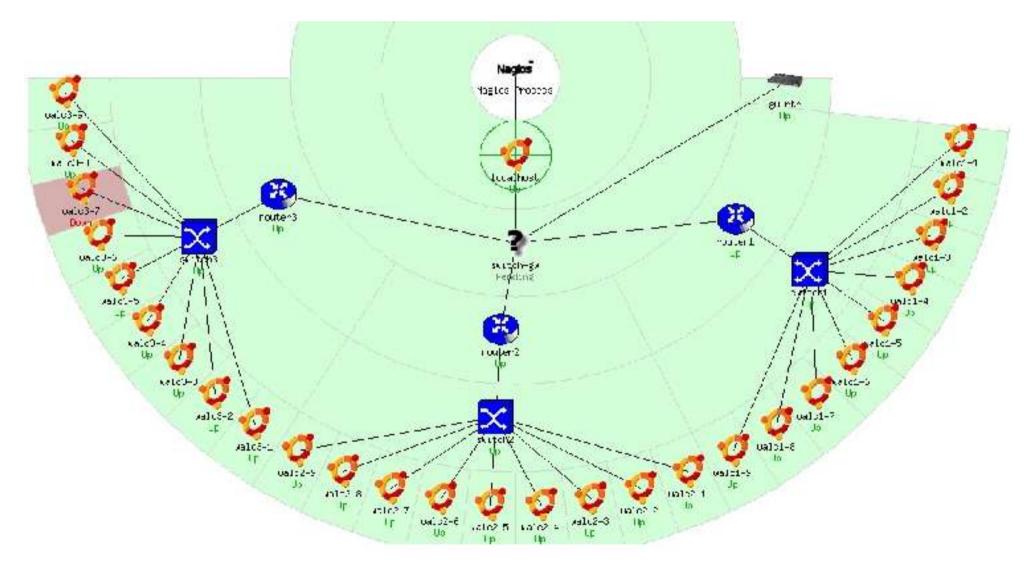


Network Viewpoint

- Where you locate your Nagios server will determine your point of view of the network.
- The Nagios server becomes the "root" of your dependency tree

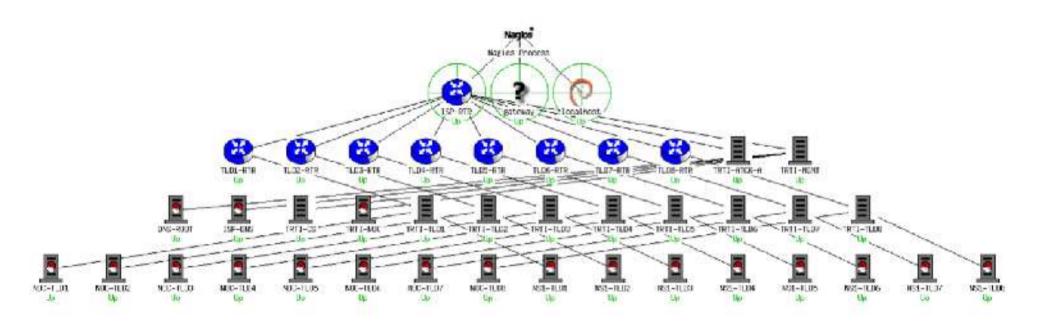


Network Viewpoint





Collapsed Tree Network View





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Demo of Nagios

http://noc.ws.nsrc.org/nagios3/

nagiosadmin: lab_password





Installation

In Debian/Ubuntu

apt-get install nagios3
<u>Key directories</u>

/etc/nagios3
/etc/nagios3/conf.d
/etc/nagios-plugins/config
/usr/lib/nagios/plugins
/usr/share/nagios3/htdocs/images/logos

Nagios web interface is here:

http://pcN.ws.nsrc.org/nagios3/



Host and Services Configuration

Based on templates

– This saves lots of time avoiding repetition

There are default templates with default parameters for a:

- *generic host* (generic-host_nagios2.cfg)
- *generic service* (generic-service_nagios2.cfg)
- Individual settings can be overridden
- Defaults are all sensible



Configuration

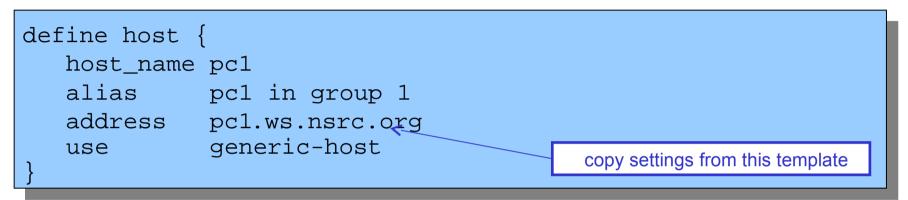
- Configuration defined in text files
 - /etc/nagios3/conf.d/*.cfg
 - Details at http://nagios.sourceforge.net/docs/3_0/objectdefiniti ons.html
- The default config is broken into several files with different objects in different files, but actually you can organise it how you like
- Always verify before restarting Nagios otherwise your monitoring system may die!

• nagios3 -v /etc/nagios3/nagios.cfg



Monitoring a Single Host





- This is a minimal working config
 - You are just pinging the host; Nagios will warn that you are not monitoring any services
- The filename can be anything ending .cfg
- Organise your devices however you like e.g. related hosts in the same file



Generic Host Template

generic-host_nagios2.cfg

define host {		
name	ge	neric-host ; The name of this host template
notifications_enabled	1	; Host notifications are enabled
event_handler_enabled	1	; Host event handler is enabled
flap_detection_enabled	1	; Flap detection is enabled
failure_prediction_enabled	1	; Failure prediction is enabled
process_perf_data	1	; Process performance data
retain_status_information	1	; Retain status information across program restarts
retain_nonstatus_information	1	; Retain non-status information across restarts
check_command		check-host-alive
max_check_attempts		10
notification_interval		0
notification_period		24x7
notification_options		d,u,r
contact_groups		admins
register	0	; DON'T REGISTER THIS DEFINITION -
		; IT'S NOT A REAL HOST, JUST A TEMPLATE!
}		



Overriding Defaults

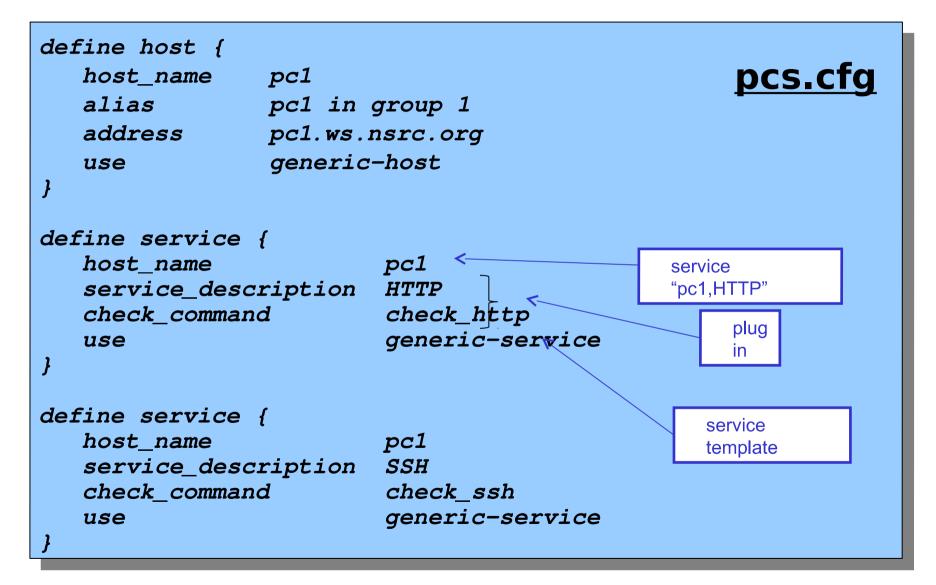
All settings can be overridden per host

pcs.cfg

define host {	
host_name	pcl
alias	pcl in group l
address	pcl.ws.nsrc.org
use	generic-host
notification_interval	120
contact_groups	admins, managers
}	



Defining Services: Direct Way





Service Checks

- The combination of host + service is a unique identifier for the service check, e.g.
 - "pc1,HTTP"
 - "pc1,SSH"
 - "pc2,HTTP"
 - "pc2,SSH"
- check_command points to the plugin
- service template pulls in settings for how often the check is done, and who and when to alert



Generic Service Templates

define service{	
name	generic-service
active_checks_enabled	1
passive_checks_enabled	1
parallelize_check	1
obsess_over_service	1
check_freshness	0
notifications_enabled	1
event_handler_enabled	1
flap_detection_enabled	1
failure_prediction_enabled	1
process_perf_data	1
retain_status_information	1
retain_nonstatus_information	1
notification_interval	0
is_volatile	0
check_period	24x7
normal_check_interval	5
retry_check_interval	1
max_check_attempts	4
notification_period	24x7
notification_options	w,u,c,r
contact_groups	admins
register	0 ; DONT REGISTER THIS DEFINITION
}	

generic-service_nagios2.cfg

(comments have been removed)



Overriding Defaults

Again, settings can be overridden per service

services_nagios2.cfg

define service {	
host_name	pcl
service_description	HTTP
check_command	check_http
use	generic-service
contact_groups	admins, managers
max_check_attempts	3
}	



Repeating Service Checks

- Often we are monitoring an identical service on many hosts
- To avoid duplication, a better way is to define a service check for all hosts in a hostgroup



Creating Hostgroups hostgroups_nagios2.cfg

define hostgroup {	
hostgroup_name	http-servers
alias	HTTP servers
members	pc1,pc2
}	
define hostgroup {	
hostgroup_name	ssh-servers
alias	SSH servers
members	pc1,pc2
}	



Monitoring Services in Hostgroups

```
define service {
   hostgroup name
                        http-servers
   service description
                        HTTP
   check command
                         check http
                         generic-service
   use
define service {
   hostgroup name
                         ssh-servers
   service description
                        SSH
   check command
                         check ssh
                         generic-service
   use
```

services_nagios2.cfg

if hostgroup "http-servers" contains pc1 & *pc2 then Nagios creates HTTP service checks for both hosts. The service checks are called "pc1,HTTP" and "pc2,HTTP"*



Alternative View

"this hostgroup contains these PCs"

or:

- "this PC belongs to these hostgroups"
- No need for "members" line in hostgroups file



Alternative Group Membership

<pre>define host { host_name alias address use hostgroups }</pre>	<pre>pc1 pc1 in group 1 pc1.ws.nsrc.org generic-host ssh-servers,http-servers</pre>	<u>pcs.cfg</u>
<pre>define host { host_name alias address use hostgroups }</pre>	<pre>pc2 pc2 in group 1 pc2.ws.nsrc.org generic-host ssh-servers,http-servers</pre>	

Hosts and services conveniently defined in the same place NIVERSITY OF OREGON



Other Uses for Hostgroups

Choosing icons for the status map

def	ine host {	pcs.cfg
]	host_name	pcl
i	alias	pc1 in group 1
i	address	pcl.ws.nsrc.org
-	use	generic-host
]	hostgroups	ssh-servers, http-servers, debian-servers
}		





Optional: Servicegroups

- Services can be grouped into a "servicegroup"
- This is so related or dependent services can be viewed together in the web interface
- The services themselves must already exist

def	fine service	group {			servicegroups.cfg	
	servicegrou	p_name	mail-service	s	<u>servicegroupsie</u>	L
	alias	Services	s comprising	the mar	il platform	
	members	web1,HTT	rP,web2,HTTP,m	nail1,II	MAP,db1,MYSQL	
}						



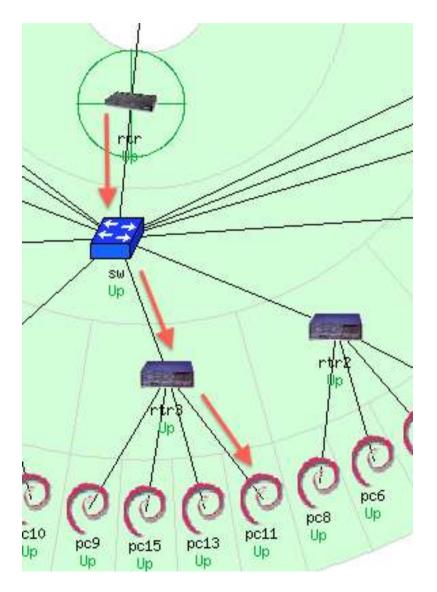
Configuring Topology

define host {			ncs cfa
host_name	pcl		pcs.cfg
alias	pc1 in group 1		
address	pcl.ws.nsrc.org		
use	generic-host		
parents }	rtr1	parent host	

- This means "pc1 is on the far side of rtr1"
- If rtr1 goes down, pc1 is "unreachable", not "down"
- Prevents a cascade of alerts if rtr1 goes down
- Also allows Nagios to draw cool status map



Another View of Configuration



<u>RTR</u>

define host { use host_name alias address

<u>SW</u>

define host { use host_name alias address parents

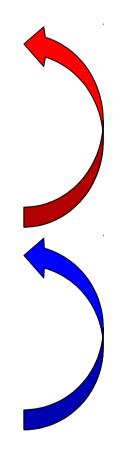
RTR3

define host {
 use
 host_name
 alias
 address
 parents
 PC11...

generic-host rtr Gateway Router 10.10.0.254 }

generic-host sw Backbone Switch 10.10.0.253 rtr }

generic-host rtr3 router 3 10.10.3.254 sw }





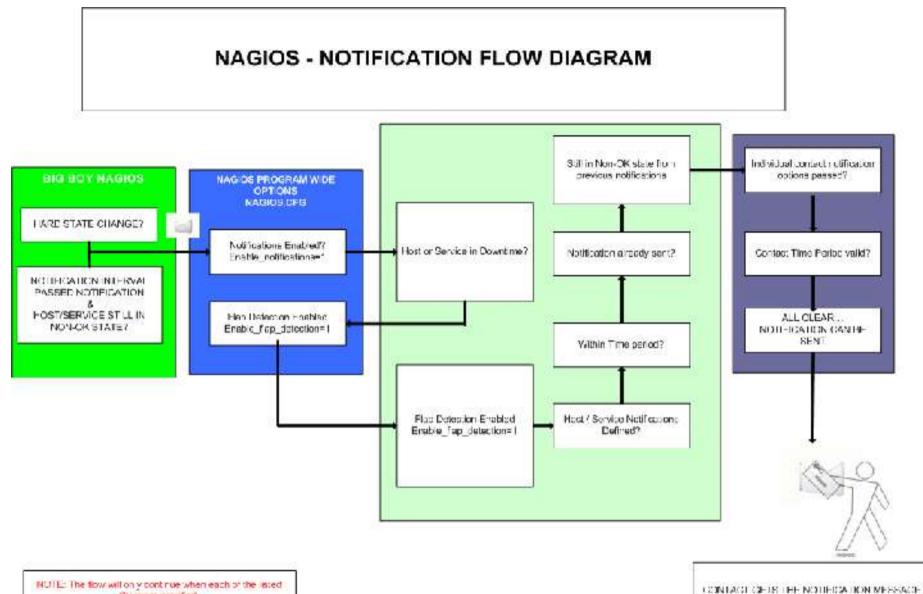
Out of Band (OOB) Notifications

- A critical item to remember: an SMS or message system that is independent from your network.
 - You can utilize a cell phone connected to the Nagios server, or a USB dongle with SIM card
 - You can use packages like:

gammu: http://wammu.eu/
gnokii: http://www.gnokii.org/
sms-tools: http://smstools3.kekekasvi.com/

oluse a Raspberry Pi with Kannel:





filters are satisfied.



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References

Nagios web site

http://www.nagios.org/

Nagios plugins site

http://www.nagiosplugins.org/

- Nagios System and Network Monitoring, by Wolfgang Barth. Good book about Nagios.
- Unofficial Nagios plugin site http://nagios.exchange.org/
- A Debian tutorial on Nagios http://www.debianhelp.co.uk/nagios.htm
- Commercial Nagios support http://www.nagios.com/



Additional Details

A few additional slides you may find useful or informative...



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More Features

- Allows you to acknowledge an event.
 - A user can add comments via the GUI
- You can define maintenance periods
 - By device or a group of devices
- Maintains availability statistics and generates reports
- Can detect flapping and suppress additional notifications.
- Allows for multiple notification methods:
 - e-mail, pager, SMS, winpopup, audio, etc...
- Allows you to define notification levels for escalation



Host Notification Options

Host state:

When configuring a host you can be notified on the following conditions:

- -d: DOWN
- u: UNREACHABLE
- -r: RECOVERY
- **-f:** FLAPPING (start/end)
- -s: SCHEDULED DOWNTIME (start/end)
- n: NONE



Service Notification Options

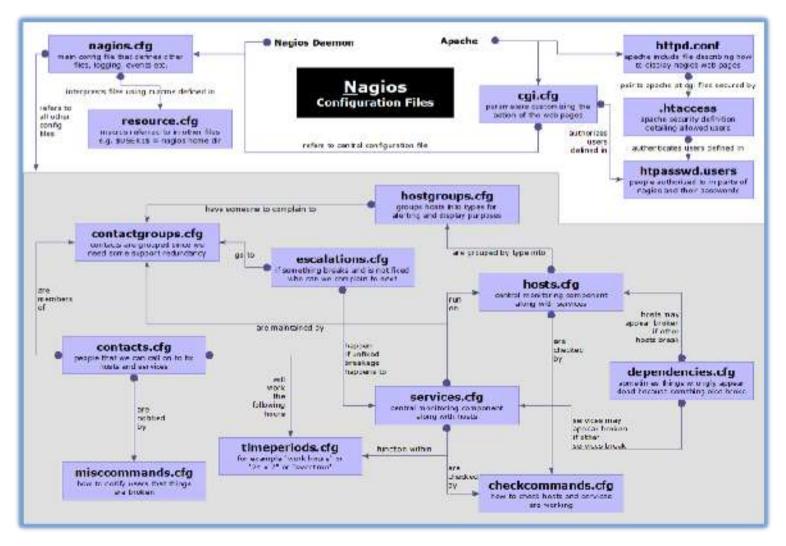
Service state:

When configuring a service you can be notified on the following conditions:

- -w: WARNING
- -c: CRITICAL
- u: UNKNOWN
- -r: RECOVERY
- **-f:** FLAPPING (start/end)
- -s: SCHEDULED DOWNTIME (start/end)
- n: NONE



Configuration Files





Debian/Ubuntu Configuration Files

Located in /etc/nagios3/

Important files include:

nagios.cfg Main configuration file.

- Controls the web interface and security options.
- commands.cfg The commands that Nagios uses for notifications.
- Conf.d/* All other configuration goes here!



More Configuration Flles

Under conf.d/*

- contacts_nagios2.cfg
- extinfo_nagios2.cfg
- generic-host_nagios2.cfg
- generic-service_nagios2.cfg template
- host-gateway_nagios3.cfg
- hostgroups_nagios2.cfg
- Iocalhost_nagios2.cfg host
- services_nagios2.cfg
 check
 UNIVERSITY OF OREGON
 - timeneriods nagios2 cfg

users and groups make your UI pretty default host template default service

> upstream router definition groups of nodes definition of nagios

what services to



when to check who to notify

More Configuration Files

Under conf.d some other possible config files:

- servicegroups.cfg Groups of nodes and services
- pcs.cfg
 Sample definition of PCs (hosts)
- switches.cfg (hosts)
- Definitions of switches

routers.cfg

Definitions of routers (hosts)



Main Configuration Details

Global settings

File: /etc/nagios3/nagios.cfg

- Says where other configuration files are.
- General Nagios behavior:
 - -For large installations you should tune the installation via this file.
 - See: Tunning Nagios for Maximum Performance http://nagios.sourceforge.net/docs/3_0/tuni ng.html



CGI Configuration

/etc/nagios3/cgi.cfg

- You can change the CGI directory if you wish
- Authentication and authorization for Nagios use:
 - Activate authentication via Apache's .htpasswd mechanism, or using RADIUS or LDAP.
 - Users can be assigned rights via the following variables:
 - authorized_for_system_information
 - authorized_for_configuration_information
 - authorized_for_system_commands
 - authorized_for_all_services
 - authorized_for_all_hosts
 - authorized_for_all_service_commands
 - authorized_for_all_host_commands



Time Periods

This defines the base periods that control checks, notifications, etc.

- Defaults: 24 x 7
- Adjust as needed, such as work-week only.
- Set up new time period for "outside regular hours",

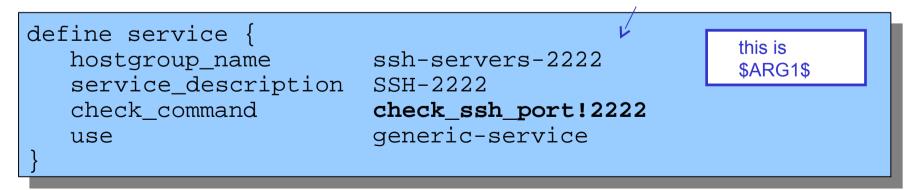
et	C	
	# '24x7'	
	define timeperiod{	
	timeperiod_name	24x7
	alias	24 Hours A Day, 7 Days A Week
	sunday	00:00-24:00
	monday	00:00-24:00
	tuesday	00:00-24:00
	wednesday	00:00-24:00
	thursday	00:00-24:00
	friday	00:00-24:00
	saturday	00:00-24:00
	}	



Configuring Service/Host Checks

define command {	
command_name check_ssh	
command_line /usr/lib/nagios/plugins/check_ssh '\$HOSTADDRESS\$'	
}	
define command {	
command_name check_ssh_port	
command_line /usr/lib/nagios/plugins/check_ssh -p '\$ARG1\$' '\$HOSTADDRESS\$'	
} /etc/nagios-plugins/config/ssh	cfr
/ Ctt/Haylus-pluyins/tulliy/ssil	

- Notice the same plugin can be invoked in different ways ("commands")
- Command and arguments are separated by exclamation marks (!)
- e.g. to check SSH on a non-standard port, you can do it like this:





Notification Commands

Use any command you want!

We could use this to generate tickets in RT.

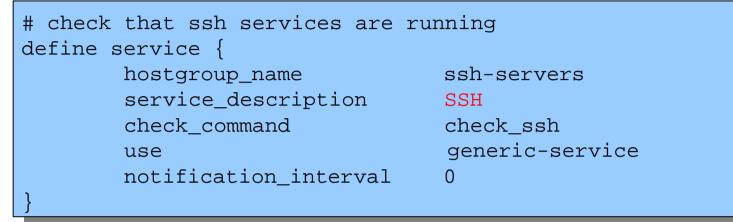
```
# 'notify-by-email' command definition
define command{
        command_name notify-by-email
        command_line /usr/bin/printf "%b" "Service: $SERVICEDESC$\nHost:
$HOSTNAME$\nIn: $HOSTALIAS$\nAddress: $HOSTADDRESS$\nState: $SERVICESTATE$\nInfo:
$SERVICEOUTPUT$\nDate: $SHORTDATETIME$" | /bin/mail -s '$NOTIFICATIONTYPE$:
$HOSTNAME$/$SERVICEDESC$ is $SERVICESTATE$' $CONTACTEMAIL$
}
```

From: nagios@nms.localdomain To: router_group@localdomain Subject: Host DOWN alert for TLD1-RTR! Date: Thu, 29 Jun 2006 15:13:30 -0700

Host: gw In: Core_Routers State: DOWN Address: 192.0.2.100 Date/Time: 06-29-2006 15:13:30 Info: CRITICAL - Plugin timed out after 6 seconds



Group Service Configuration



The "service_description" is important if you plan to create Service Groups. Here is a sample Service Group definition:

define servicegroup{		
servicegroup_name	Webmail	
alias	web-mta-storage-auth	
members	$srvr1, HTTP, srvr1, SMTP, srvr1, POP, \setminus$	
	$srvr1, IMAP, srvr1, RAID, srvr1, LDAP, \setminus$	
	$srvr2, HTTP, srvr2, SMTP, srvr2, POP, \setminus$	
	<pre>srvr2,IMAP,srvr2,RAID,srvr2,LDAP</pre>	
}		



Screen Shots

A few sample screen shots from a Nagios install.



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Configuration

View Config

Last Upda	Network Status ted. Thu Sep 3 14:55:28 CDT 2009
	wary 90 seconds (0.2 - www.nagica.org
Logoed in	

View Host Statue Detail For All Host Groups View States Summary For All Host Groups View Status Crid For Al Host Croups

Ja	Gown.	Unmachab	le Pendin
41	0	D	0
	All Pr	oblems All	Types
	17	0	41

Dk V	/aming	Unknown	Critical	Pending
46	C	C	0	0
	ANP	rablame	All Type	
		0	46	-

Service Overview For All Host Groups

(TLD1)				
Host	Statur	Services	Actions	
NOCETEDI (O	LP	1.08	Q BA	
NSI-TLDI	LP	<u></u>	Q & A	
LD'AR 🔮	<u></u> μρ	1.08	982	
TRTI-TLD1 ()	L.P	100	Q.R.A	

Host	Status	Services	Actions
NOC-TLOS () ie	<u>1.5k</u>	Q BA
N81-TLD4 (O UP	<u>1 08</u>	Q BA
TLD4-RTR	D LP	1.06	082
IRTHTLD4 (O LP	1.08	Q AA

TRTI TLD7 Servers, Virtual Machines, Router (TLD7)				
Host	Status	Services	Actions	
NOC-TLOZ (UP	1.28	QBA	
NS1.TUTZ O	T P	1.196	CAR	

(TLD2)					
Host	Status	Services	Actions		
NOCI-ILIN2 (C	JP.	<u>* CR</u>	Q 87		
NS1-TLD2	UP	CK	Q & A		
n.cz.str 🥸	UP .	1.CK	983		
TRTI-TL D2	UP .	168	283		

TRTI TLD5 Servers, Virtual Machines, Routers (TIDS)

(100)				
Host	Status	Services	Actions	
NOC-TLDS (?	.IP	108	283	
NS1-TLDS	յթ	LCK	Q 🖓 🕺	
TLOS-RTR 🚱	UR .	1 CK	Q 😵 💦	
TRIFILDS (?)	JP	LCK	۹₿₽	

TRTI TLD8 Servers, Virtual Machines, Routers (TLD8)					
Host	Status	Services	Actions		
NOC-TLDS (?	JP	106	Q 🕵 👗		
N91.TUDE O	10	1796	Q R R		

TRTI TLD3 Servers, Virtual Machines, Routers

(<u>TLD3</u>)				
Host	Status	Sarvices	Actions	
NOC-ILDS	ШP	108	9 3 3	
NS1-TLD3	UP	1.0K	Q 🕉 🕺	
ILOS-RIE 🕗	UP	LOK	Q 38 2	
TRTI-TLD3 (?	ЫP	1.08	a Sr Z	

TRTI TLD8 Servers, Virtual Machines, Routers (TLD6)

Host	Status	Services	Actions
	LIP	1.06	۹. 🗛
	uP	<u>1.0K</u>	988 A
TLOG-RTR 🔁	UP	1 OK	988
	UP	1.08	982

TRTI Management Virtual Machines (VM-mgmt)				
Host	Statua	Services	Actions	
DNS-ROOT	UP .	108	Q 🕵 👗	
SP-ONS (O	uP I	1.08	Q 🖗 💦	

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Configuration

View Config

Current Network Status	
Last Updated: Fri Sep 4 13 29:20 CDT :	2009
Updated every 80 seconds	
NagiosiS 3.0.2 - www.ranics.org	
Logged in as guest	

View Service Status Detail For All Service Groups View Statue Summary For All Service Groups. View Service Status Grid For All Service Groups

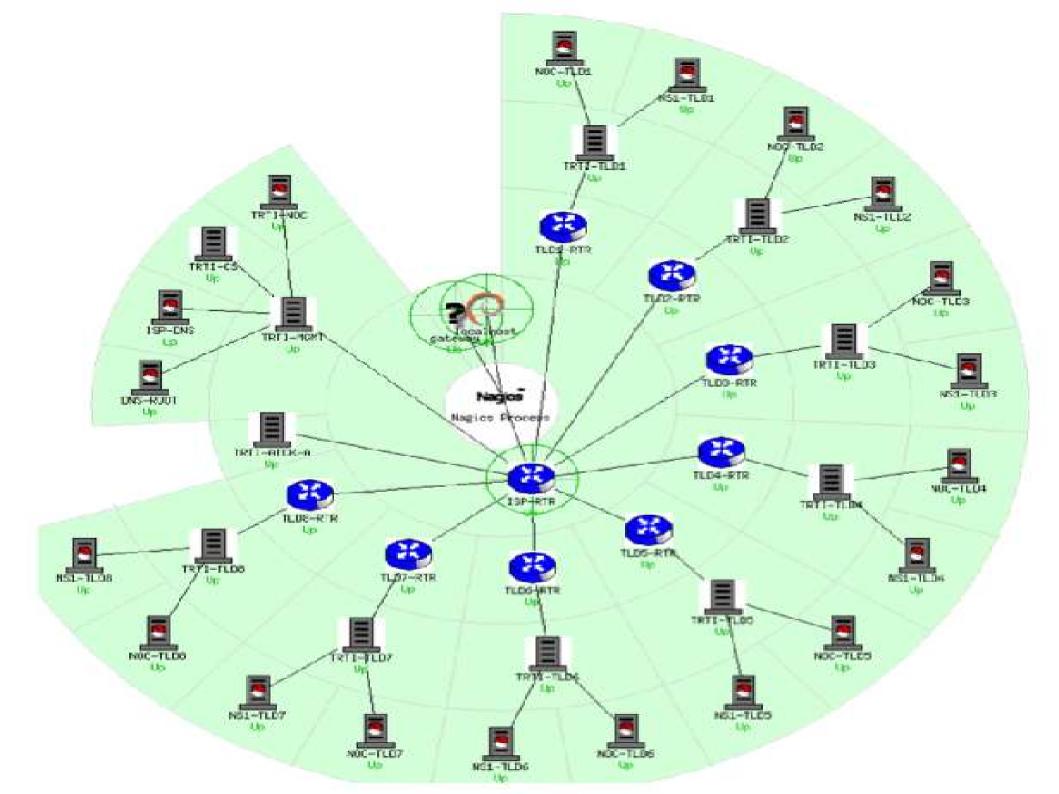


Service Overview For All Service Groups

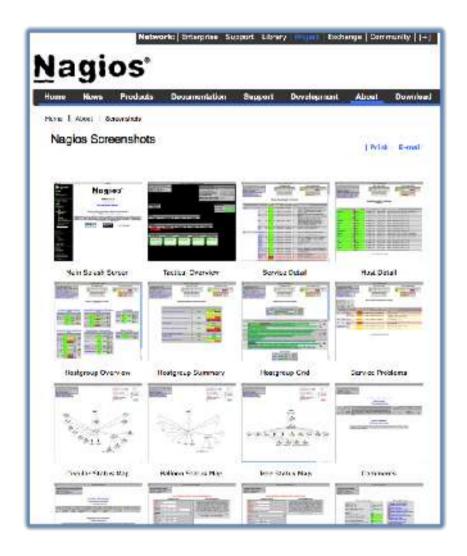
TID O	and the second s	a net work	ADDIN ALAN
TLD Servers	FUTITION IN	aciosi	NAGIUSI

Host	Status	Services	Actions
NSI-T.DI	UP .	1 OK	Q 18 1
NS1-TLD2 📿	UP	1 OK	Q BA
NST-TLD3 (UP	1.OK	9 6 5
NS1-T: D4 (?	UP:	<u>1.6K</u>	Q 87
NST-TLDS	UP:	<u>1.0K</u>	Q 🔂 🕹
NS1-TLDB	ue 👘	<u>1 OK</u>	982
NSI-TLDZ (UP -	1.08	9 <mark>8</mark> 8
NS1-TLD8 (?	UP:	1 OK	Q 🚯 🗛

TLD Servers running SSH (SSH)				
Host	Status	Services	Actions	
NS1-TLD1	UP	1.08	Q 🐕 👗	
NS1-TLD2	UP	CRITICAL	Q 🚯 👗	
NST-TLD3	UP	1 OK	Q BA	
NS1-TLD4	UP	LOK	Q 🚯 🕺	
NS1-ILD5 (UP	1 OK	Q 🔂 🕺	
NS1-TLDB	UP	1.08	Q 🕵 👗	
NS1-TLDZ (UP	LOK	Q 🚯 👗	
NS1-TLD8 (UP	1.OK	Q 🚯 💦	



More Sample Screenshots



Many more sample Nagios screenshots available here:

http://www.nagios.org/about/screenshots

