# Deployment



#### Chris Wilson, AfNOG 2016

#### About this presentation

Based on previous talks by Joel Jaeggli, Evelyn Namara and NSRC, with thanks!

You can access this presentation at:

- Online: http://afnog.github.io/sse/apache/
- Local: http://www.ws.afnog.org/afnog2016/sse/apache/index.html
- Github: https://github.com/afnog/sse/blob/master/apache/presentation.md
- Download PDF: http://www.ws.afnog.org/afnog2016/sse/apache/presentation.pdf

Acknowledgements:

• Cover photo by MarianZubak at en.wikipedia, CC BY 2.5

#### What is Deployment

Now you have this pretty shiny new thing!

• E.g. a web service, mail service, storage service

How do we make it:

- Reliable
- Scalable
- Secure
- Efficient (cheap)
- Fast

For heavy load (thousands of users?)

#### What is Deployment

- Wrong time to ask!
- Needs to have been designed for all this (architecture)
- Better hope the designers thought of it!

### **Design for Deployment**

So how do we **design** something:

- Reliable
- Scalable
- Secure
- Efficient (cheap)
- Fast

#### **Design for Deployment**

#### Two ways: scale UP (bigger boxes) or scale OUT.

- Scale UP is appropriate when:
  - size is limited (e.g. internal service for <1000 users) and
  - reliability is not critical (<99% uptime) so you can restore from backups
- Otherwise you must scale OUT

# Scaling UP

Scaling UP is boring:

- More expensive boxes and disks
- RAID arrays
- Large backups
- Slow restores
- Hard to move
- More complicated when service is layered (e.g. web app + database)
- Ultimately limited by how much (data/CPU) you can fit in 1-2 instances

# Scaling OUT

Build it out of smaller things (microservices) which are:

- Reliable
- Secure
- Small (cheap)
- Efficient (cheap)
- Fast

And connect them using an architecture which also is.

Note: the small things do not have to be scalable if your architecture scales!



#### Organisation

What else is a large system organised out of smaller components?

#### Organisation

What else is a large system organised out of smaller components?

WE ARE!

Note the hierarchical structure of complex organisms (see right)



# **Characteristics of Life**

**RED GIRL:** 

- Respiration (energy use)
- Excretion (energy use)
- Death (plan for unit loss)
- Growth (possible but better avoided)
- Irritability (responds to events, I/O)
- Reproduction (create from saved image)
- Locomotion (migration)

#### Microservices

Need to be/should be easy to:

- Maintain
- Monitor
- Manage
- Move

#### Microservices

Examples of microservices (microservers):

- File server
- Database server
- RADIUS server
- LDAP server
- HTTP reverse proxy/load balancer/SSL wrapper
- Static content HTTP server
- PHP/Python/Node.js server
- SMTP server
- IMAP server/load balancer
- DNS server

So how do we make these things?

#### Microservice outsourcing

Most of these you can buy as a service online:

- File server: not exactly, but Amazon S3/OpenStack Swift
- Database server: Amazon RDS, OpenStack Trove
- Authentication service: Amazon Directory Service (hosted AD), OpenID
- HTTP reverse proxy/load balancer/SSL wrapper: CloudFront
- Static content HTTP server: CDN (CloudFront etc)
- PHP server: most web hosts
- Ruby/Python/Node.js server: Engine Yard, Heroku
- SMTP server: MailChimp, Mandrill, SendGrid
- IMAP server/load balancer: not really
- DNS server: Dyn, Amazon Route 53, most web hosts

But if you want to build your own, read on...

#### Microserver template

- Application/daemon
- Reliable
- Secure
- Small (cheap)
- Efficient (cheap)

Which application/daemon do we run, and how do we use it to achieve each of these requirements?

## File microserver

- Application/daemon: SMB server (Samba) or NFS or cluster FS
- Reliable -> replicated to another unit (DRBD or cluster FS)
- Secure:
  - Against **all kinds** of unauthorised access?
  - Network encryption
  - Authenticate against RADIUS/LDAP/Kerberos
- Small (cheap) -> 20-100GB size?
  - Forces us to break up our large storage requirements
- Efficient (cheap):
  - SMB and NFS are both lightweight
  - Network and disk encryption are costs do we need them?

#### SQL database microserver

- Application/daemon: MySQL or PostgreSQL
- Reliable -> database replication
- Secure:
  - Built-in authentication and authorisation
  - No external authentication?
- Small (cheap) -> 20GB size?
  - Forces us to break up our large database requirements (AKA sharding)
  - Design for isolation where possible, e.g. one DB per customer
  - Per-customer DBs are too small, so combine multiple DBs per server with migration plan

#### • Efficient (cheap):

- SQL database servers are heavyweight!
- Only master servers are writable!
- Queries are expensive, so run them on read-only slaves

#### HTTP microserver

- Application/daemon: Nginx
- Reliable -> stateless
- Secure:
  - Nginx is small (but had many vulnerabilities)
- Small (cheap) -> Nginx is lightweight
- Efficient (cheap) -> Nginx is lightweight

How to connect up these services:

- How do people access them (front end)
- How do they locate/find each other?
  - How does webserver B know which database/IMAP server to use for this customer?

This is how we actually **build** a service out of simple components (**architecture**):



- Applies at every level: front end->web server, web server->database/IMAP, IMAP->file server
- DNS, load balancer or application logic
- What happens if the user's host instance is down?
  - Need an automated fault detection and failover system!
  - Probably need to engineer this yourself
- Ignore the problem and hard-code it like we always did before

DNS

Use the DNS to send clients (users or applications) to an instance:

- Direct: john.provider.com
  - Just add A records to DNS
  - Beware: DNS cannot be changed instantly (failover is slow)
- Indirect: login first and redirect to instance
  - Requires server-side application logic/support
- Potential many-to-one: john.provider.com and steve.provider.com -> same web/DB server
  - Can be changed transparently to user and without downtime
  - Note: migration (planned) is easy, failover (unplanned) is hard

DNS

Load balancer

Place a load balancer in front of servers, and direct clients to it.

Advantages:

- Transparent to users
- Instant failover (unlike DNS)
- You may need a reverse proxy anyway (for SSL, static content routing)
- Typically good routing flexibility (reason for existence!)

Disadvantages:

- Single point of failure
- Can interfere with application
  - HTTP Host header, cookie, redirect rewriting
  - Application state: need stateful routing?
- Another layer adds complexity and latency

DNS

Load balancer

Application logic

Application designed (or modified) to choose which backend to use based on an algorithm.

- Lookup which database to use... in the database?
- Doesn't work for the user frontend!
- Could be based on username:
  - john -> server j.sql.provider.com
  - steve -> server s.sql.provider.com
  - Or first 2 letters, etc.
- Using DNS for indirection makes migration easier

In some cases, only app logic is needed, e.g. store files in Amazon S3 and let Amazon handle load balancing and HA.

#### Routing, Monitoring and Failover

- Nagios monitors your web/DB/IMAP backend servers
- Failure detected -> run event handler (Nagios feature)
- Handler initiates failover:
  - Change the DNS
  - Reconfigure load balancers
  - Rewrite application config files and restart
  - Update database -> web application responds
  - Start a VRRP IP failover/takeover
  - New master may need reconfiguration (e.g. read-only slave -> read-write master DB)
  - Assume fail-hard: consistency check may be required

## Routing, Monitoring and Failover

#### **Recovery handling**

- Recovery detected -> run a different event handler
  - What should it do?
  - Fail back immediately?
  - Reconfigure recovered instance as a slave?
  - Recovery is often harder than failover!

#### FIN

Any questions? (yeah, right!)

